

OUR LADY OF GOOD COUNSEL PARISH FAMILY ALBUM PROJECT

Frequently Asked Questions (FAQ's)



When are the portrait sittings?

Portrait sittings will take place on August 19-21, 2 PM until 8:30 PM; August 22, 10 AM until 4 PM; September 22-25, 2 PM until 8:30 PM; and September 26, 10 AM until 4 PM.

When can I schedule my portrait sitting?

Online scheduling begins on June 15 and is available Monday through Friday. In person scheduling in the church vestibule is available after Masses on the following weekends: June 27-28; July 11-12; July 25-26; August 8-9; August 22-23; and September 12-13.

What information do I need to schedule online?

Scan the QR code or go to the Universal Church Directories website at www.ucdir.com. Enter the Church Code: PA1264. Enter the Online Family Password: Bible.

Where will the photos be taken?

Universal Church Directories will set up a professional studio in the McNelis room of the Trinity Center.

How much time will the portrait sitting take?

For individuals or small groups (1-5 persons), one portrait sitting (appointment slot) will take 12-15 minutes. For larger groups, additional appointments should be scheduled back-to-back. (For 6-11 persons, two consecutive appointments; for 12 or more persons, three consecutive appointments).

When do I get to see proofs from the portrait sitting?

You will see your proofs directly after the portrait sitting.

Is there a charge for the portraits?

There is no charge for portraits. Every person, couple, or family photographed in a single sitting will receive one free 8" X 10" portrait (that is, one 8" X 10" photo per portrait appointment).

Is there a charge for a copy of the Parish Family Album?

No. There is no charge for the book to those whose portraits are included in it. One free copy of the album will be given to every single person, couple, or family photographed in a single sitting.

How will I receive my free copy of the Parish Family Album?

Delivery to the church is expected in early 2027, pending proof approval. You can pick up your free copy of the album at that time.

Can extended family members be included?

Extended family members may be included in your portrait OR have a separate portrait taken. Non-parishioners are welcome to have their portraits taken, and their photos will not appear in the album. If a parishioner is part of a family portrait that includes non-parishioners, that portrait can be included in the book at the discretion of the parishioner.

Are students at the Parish School whose home parish is not Our Lady of Good Counsel eligible for a portrait sitting and free portrait?

Yes, ALL OGC school families are welcome to have their portraits taken. These portraits will not be included in the album (unless the portraits include a parishioner, as stated above).

Can I purchase extra copies of my portrait?

Photo packages for gifting may be purchased after previewing your portrait but there is NO obligation or pressure to do so.

If I don't order a photo package when I come for my appointment, can I order it later?

No. The preview following your photo sitting will be your only opportunity to purchase additional portraits.

If I decide to order a photo package, what type of payment is accepted?

Universal Church Directories accepts checks and credit cards (VISA, MasterCard, Discover, and American Express).

When will I receive my free 8" x 10" portrait?

Portraits will be mailed directly to participants before Christmas.

If I order a photo package, when will I receive it?

You will receive the photo package you ordered before Christmas.

Will contact information be included in the album?

No contact information will be included in the album other than names. This can be just the family name, or it can include each member of the family's full name. That will be your decision.

How would I register if I'm unavailable to be at OLGC on the scheduled weekends for in-person sign-ups and am not comfortable using the online option?

There will be a "help line" at the parish office (215-357-1300 X182) where you can leave your name and phone number. A volunteer will then reach out to you and assist you with registering.